

# Privacy Policy

## Policy Overview

This privacy policy sets out how Casco Financial Services Limited (“Casco FX”) and protects any information that you give Casco FX when you use this website.

At Casco FX we are committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, you can be assured that it will only be processed in accordance with this privacy statement.

Casco FX may change this policy from time to time by updating this page. You should check this page periodically to ensure that you are happy with any changes.

## What we collect

We may collect the following information:

- Name and job title
- Contact information including email address
- Demographic information such as postcode, preferences and interests
- Other information relevant to customer surveys and/or offers

## What we do with the information we gather

We require this information to understand your needs and provide you with a better service and for the following reasons:

- Internal record keeping to comply with our regulatory obligations
- To improve our products and services
- For promotional purposes including, without limitation, to share the personal data with businesses in our group and with selected Third Parties whom we believe have products or services that may be of interest to you
- From time to time, we may also use your information to contact you for market research purposes. We may contact you by email, phone, fax or mail. We may use the information to customize the website according to customer interests.

## Our commitment to security

We are committed to ensuring that your information is secure. In order to prevent unauthorized access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

While we take reasonable measures to keep your information secure, we cannot guarantee your online data security. We are not liable to you for any loss of data, injury or harm which occurs to you as a result of the transmission of your information over the Internet, unless this occurs as a result of our own negligence or wilful misconduct.

## **Prevention and detection of crime**

Casco FX and our products and services are subject to the Money Laundering Regulations 2007 and regulation by HM Revenue and Customs. Some of our products and services are also subject to regulation by the [Financial Conduct Authority](#) (FCA).

We may be required by the Money Laundering Regulations 2007, by HM Revenue & Customs, by the FCA or other regulatory bodies, by the police or other law enforcement agencies, by a court or otherwise by law to use your information in the detection, prevention or prosecution of crime, tax evasion or fraud.

## **How we use cookies**

We use traffic log cookies to identify which pages are being used. This helps us analyse data about web page traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system.

Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

Further information concerning cookies and how to manage them to suit your preferences can be found by visiting [All About Cookies](#) or [Cookie Central](#).

## **Links to other websites**

Our website may contain links to other websites of interest. However, if you use these links to leave our site, you should note that we do not have any control over those other websites. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

## **Controlling your personal information**

You may choose to restrict the collection or use of your personal information in the following ways.

If you have previously agreed to us using your personal information for direct marketing purposes, you may change your mind at any time by writing to or emailing us via the [contact form](#).

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so. We may use your personal information to

send you promotional information about third parties which we think you may find interesting if you tell us that you wish this to happen.

You may request details of personal information which we hold about you under the Data Protection Act 1998. A small fee will be payable. If you would like a copy of the information held on you please contact our Compliance Team.

If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible, using the above form. We will promptly correct any information found to be incorrect.

You can find out more about the Act and your rights by visiting the website of the [Information Commissioner](#). The Information Commissioner's Office can also be contacted by telephone on 08456 306060.

### **How to contact us**

If you have any questions about our Privacy Policy or your information, please contact us in writing to Legal & Compliance, Casco FX, 150 Minories, London, EC3N 1LS or email on [compliance@cascofx.com](mailto:compliance@cascofx.com).